

## Job Description

1. Daily con-call with the concern team
2. To Maintain the KPI and SLA
3. To shift cable from OH to UG duct.
4. To ensure preventive and Corrective Maintenance to reduce the number of cut.
5. To overview tracking of FRT & patroller weekly basis.
6. Customer interaction
7. To bring the cut to the allowable cut per thousand KM's
8. Inventory management
9. To reduce no. of JC /km's for maintaining loss, single fiber-cuts.
10. To rectify the route if necessary (eg – chamber open, patch replacement etc.)
11. To reduce the cost of O&M by re-organizing team where needed and reducing cut.
12. To take sign-off from customer every month.
13. ISP maintenance
14. To give KRA to the support staff and making them responsible
15. To raise debit note/warning letter against our fiber cut due to other vendors

Salary	As per industry Standards
Industry	Telecom, Energy, Power, Infrastructure
Functional Area	Support and field execution
Years of Experience	5 To 8 years
Role Category	Support Function
Role	Assistant/coordinator
Employment Type	Full Time, Permanent